Library Councils in Canadian Academic Libraries: A summary of responses

Prepared by L. Jacobs, University of Lethbridge Library, 2008-01-07

Introduction:

In October, and again in November, 2007, I sent a request to both CAUTLIB and CACUL-L asking the libraries represented by the membership of these two lists whether they had a library council, similar in spirit to that described in the document on Library Councils currently under review by the CAUT Librarians Committee. I made this inquiry at the request of our VP Academic. At the University of Lethbridge, we are considering the establishment of such a body and, as the VPA put it, he did not want to be building a "three-cornered wheel." Thank you to everyone who took those few minutes to respond.

The purpose of this request was:

- 1) To get a sense of the extent to which library councils are a wide-spread phenomenon in Canadian academic libraries,
- 2) To determine how other libraries have structured and staffed this body, and
- 3) To learn from those libraries with a library council what lessons they were willing to share.

There were 28 responses to this request representing 25 academic libraries. Respondents from 13 of these 25 libraries described their "library councils" and I will use these 13 descriptions in this summary. One respondent described the management team of the library in some detail but indicated that this was not a library council in her opinion nor, did it fit my idea of what I was looking for so her description of the management team is not included here.

I received two responses from the University of Winnipeg, one more detailed than the other. I chose to use the more descriptive submission. I did, however, choose to include both sets of opinions about what each considered the "library council" regardless of not being quite sure that they were talking about the same body.

In two of the 13 libraries with something akin to a library council, it was the opinion of the respondents from these two libraries that the "library council" was, to put it politely, in abeyance. Respondents from the remaining 11 libraries expressed mixed opinion as to their library council's usefulness and effectiveness.

Finally, in response to my query, a summary was provided to me of responses to a similar question put to the university librarians within the Council of Prairie and Pacific University Libraries. However, I chose not to incorporate this summary because it did not distinguish between a library council or equivalent (as described by the CAUT discussion paper) and a Senate/GFC Library Committee (or equivalent). It also did not go into the level of detail that I was looking for. However, it was an interesting read

especially since in some cases, I received in response to my own postings quite different opinions about the existence or not of a library council! It does appear that we lack common understanding as to what constitutes a library council versus a Senate/GFC¹ library committee.

Demographics:

It is important to keep in mind that this was a casual survey and the respondents responded from their own perspective of their local situation. Assuming that responses from library administrators (ULs and AULs) may well be different from those of rank-and-file librarians, respondents were requested to categorize their role in their library. Not everyone did so but of the 28 respondents, I categorized 17 either through their direct response or, if possible, from their signature files:

- UL/AUL (=5),
- middle-management with staff of some sort reporting to them (=5), and
- rank-and-file librarians with no staff reporting to them (=7).

I had requested that respondents provide institutional demographic information in the form of FTE students, just to get a sense of the size and whether this possibly influenced the existence of a library council. This information was not provided consistently so a follow-up of the institutional websites was made to ascertain (or confirm) this information². Based on the results, institutions were then very arbitrarily categorized according to student enrolment as summarized in Table 1. Of these, 13 of the libraries/institutions represented in the survey do have something the respondents described as approximating "library council" for the purposes of this survey.³

Size by FTE student enrolments	#	Number with a library council or something similar	Number without a library council or anything similar
very small = < 5000	8	4	4
small = 5000-10,000	3	1	2
medium = 10,000 - 15,000	3	2	1
large = 15,000 - 20,000	4	3	1
very large = > 20,000	7	3	4
TOTAL libraries/institutions	25	13	12

Table 1: The size of Institution as measured by student FTE relative to the existence of a library council (or close approximation).

¹ In Alberta, the General Faculties Council, or GFC, has a role equivalent to the academic Senate in other provinces.

² This was a lesson on usability of websites ... and, perhaps the transparency of the institution. As well, it was interesting to note that FTE (or FLE in Alberta) students is not always reported as such; some estimations had to be made to approximate FTE. Hence, the comparison of sizes is more approximate than absolute.

³ Unfortunately, the CAUT paper on Library Councils (see: http://caut.ca/uploads/dp_librarycouncils.pdf; most recently accessed 2008-01-07) was unavailable for reference during the period of the survey.

As is evidenced by Table 1, size of institution does not seem to be a factor in the presence or absence of a library council.

Another variable I wanted to account for was the type of organizational structure in place within the represented libraries: either "flat" where all librarians reported directly to the UL or "hierarchical" where there is one or more layers between the lowest ranked librarian and the UL. Respondents from 14 libraries gave definitive opinions about their organizational structure. Table 2 summarizes these responses as they relate to the presence or absence of a "library council."

Organizational Structure	Number with a library council or	Number without a library council
	something similar	or anything similar
Heirarchial	3	3
Flat	7	1
n/a or ambiguous response	3	8
Totals	13	12

Table 2: Organizational structure relative to the existence of a library council (or close approximation).

Table 2 hints at the possible relationship of the flat organizational structure and the presence of a "library council" but more investigation would be required to confirm this relationship.

A final variable that I was curious about was the number of librarians and whether this had some impact on the presence or absence of a "library council." Responses to this question are summarized in Table 3. There appears to be no relationship between the number of professional librarians and the presence or absence of a "library council."

# of FTE professional librarians	Number with a library council or	Number without a library council
INCL. ULs/AULs	something similar	or anything similar
1-10	5	4
11-20	2	
21-30	1	1
31-40	1	
>40	2	1
n/a	2	6
Totals	13	12

Table 3: Number FTE professional librarians relative to the existence of a library council (or close approximation).

Library councils (or the closest approximation of such) from the following 13 institutions will be described and discussed in this summary:

Simon Fraser University (SFU)	Library Council
Ryerson University	Library Council
University of Regina (U.Regina)	Librarians Council
Mount Allison University (MTA)	Library Council
University of Prince Edward Island (UPEI)	Library Council
Wilfrid Laurier University (WLU)	Library Council
University of Winnipeg (U.Winnipeg)	Senate Advisory Subcommittee on the Library
University of Ottawa (U.Ottawa)	Library Council
Bishop's University	Library Council
St. Thomas-More (St.TM)	Library Committee
University of Manitoba (U.Manitoba)	Librarians Council
Memorial University of Newfoundland & Labrador	Academic Council of the University Libraries
(MUN)	(aka "Library Academic Council")
University of Calgary (U.Calgary)	Library & Cultural Resources Academic Council

Table 4: Do you have a library council and how is it referenced?

Experience:

Table 5 outlines the years of experience that the various institutions had with a library council as reported by the respondent. Sometimes, the respondent really did not know exactly when the council had its beginning and simply approximated the timeframe. In some cases, there were existing bodies that morphed, for whatever reason, into the latest version described to me as the council.

Approximate years of experience w/	Institution
library council	
0-5	UPEI
6-10	SFU; U.Winnipeg
11-15	U.Regina; St. Thomas-More
16-20	Mount Allison; Wilfrid Laurier
>20	U.Calgary; Memorial
Not sure or didn't answer	Ryerson; U.Ottawa; U.Manitoba; Bishop's

Table 5: How long have you had this "thing" called a library council?

According to the CAUT discussion paper on library councils, the idea of a library council composed of all academic librarians and chaired by the Chief Librarian has been around since 1979. It would seem that in this sample, Memorial and University of Calgary were the early adopters.

Staffing the library council:

The CAUT discussion paper on library councils quotes the 1979 Joint CAUT-CACUL Guidelines on Academic Status as saying "all librarians should be members of a Library Council which is chaired by the Chief Librarian." As noted above, respondents from 13 libraries described what they considered to be a "library council" within their library. Table 6 provides a simplified view of these "flavours" of library councils in terms of staffing. 12 of the 13 councils described included all the academic staff of the library (i.e., the professional librarians). The respondent from SFU chose to describe one of a couple of committee options, neither of which conformed specifically to the ideal configuration of a library council. Hence, the particular committee reported on does not include all the academic librarians but rather a subset of them.

Additional variation comes in whether the non-academic library staff (i.e., support staff) are included (other than for administrative support) and whether there is external-to-the-library representation (i.e., university administration, faculty, student, other constituencies) included in an official capacity. The CAUT discussion paper provides no guidance on whether or not to include representation from other constituencies, leaving it to be a local decision. The only advice is that there is some mechanism in place to ensure that the decisions do not remain "within the enclosed library governance system."

UL	UL	UL	UL	UL
AUL (if applicable)	AUL (if applicable)	AUL (if applicable)	AUL (if applicable)	AUL (if applicable)
SOME academic	ALL academic		ALL academic	ALL academic
(librarian) staff elected	(librarian) staff	ALL academic (librarian) staff	(librarian) staff	(librarian) staff
SOME non-academic library staff rep elected	NO non-academic library staff	some non- academic library staff rep (in some cases as approved)	NO non-academic library staff rep	some non- academic library staff rep (in some cases as approved)
NO external-to-	NO external-to-library	NO external-to-	SOME external-to-	SOME external-to-
library rep	rep	library rep	library rep	library rep
SFU	U.Regina	Ryerson	U.Winnipeg	UPEI
	Bishop's	Mount Allison	St. Thomas-More	Wilfrid Laurier
	U.Manitoba	U.Ottawa	Memorial	U.Calgary

Table 6: How is your library council staffed?

As you will see later, however, some of the respondents cautioned against the inclusion of support staff and external-to-the-library members because it was felt that it frustrated full and open discussion of the issues brought before the library council.

As mentioned, it has been recommended that the Chief Librarian chair the library council. Table 7 illustrates that is not always the case. While some respondents felt that having the university librarian chair prevented that person's disengagement, others felt that it presented a conflict of interest in the feedback being solicited.

University	Other librarian	Non-librarian	"n/a" or not clearly
Librarian			stated
SFU	Ryerson (chair	U.Winnipeg (Chaired by faculty member	Bishop's
Mount Allison	rotates),	elected by Senate)	U.Manitoba
UPEI			
Wilfrid Laurier	U.Regina (elected by	St. Thomas-More (selected by Committee	
U.Ottawa	Council),	but usually UL)	
Memorial			
U.Calgary			

Table 7: Who chairs library councils?

Reporting relationships:

Although the CAUT discussion paper gives no guidance on reporting relationships, it does, as mentioned earlier, advise that there is some mechanism in place to ensure that the decisions of a library council does not remain "within the enclosed library governance system." Table 8 outlines the reporting relationships of the 13 library councils to the university (chief) librarian, the Senate/GFC library committee, and the Senate/GFC itself. Unfortunately, I did not think to ask specifically about the existence of or relationship to the Senate/GFC Library Committee where the library council reports directly to Senate/GFC.

Reports/Advisory to	Reports/Advisory to Senate/GFC	Reports/Advisory to Senate/GFC	Not clear
UL	Library Committee	(i.e., main academic governing body)	
SFU	U.Winnipeg	Mount Allison	U.Manitoba
Ryerson	Bishop's	Wilfrid Laurier	
U.Regina		St. Thomas More	
UPEI		Memorial	
U.Ottawa		University of Calgary	

Table 8: What is the library council's reporting relationship?

Logistics:

Who organizes the meetings? Only two of the library councils, Memorial and the University of Manitoba, reported having an executive committee to organize the agenda and logistics of council meetings. The University of Calgary did not have an executive committee but did have an agenda committee, chaired by the Secretary to the council (elected position), that oversaw this responsibility. Other councils did not have an executive committee (or did not report on its existence).

Yes	No	N/A
U.Manitoba	SFU	Wilfrid Laurier
Memorial	Ryerson	Bishop's
U.Calgary (Agenda	U.Regina	
Committee)	Mount Allison	
	UPEI	
	U.Winnipeg	
	St. Thomas More	
	U.Ottawa	

Table 9: Is there an executive committee to the Library Council?

Another logistical issue is how frequently the library council meets. Table 10 outlines the frequency of reported in this survey.

Monthly (~12	Bi-monthly (~6	Quarterly (~4	Academic	Semi-annually	Infrequently
times per	times per	times per	semester (~ 3	(~2 times per	
year)	year)	year)	times per year)	year)	
SFU	U.Winnipeg	U.Manitoba	Wilfrid Laurier	St. Thomas More	Bishop's
Ryerson		U.Calgary	(Sep/Oct, Jan, Apr)		
U.Regina					
Mount Allison					
UPEI					
U.Ottawa					
Memorial					

Table 10: How frequently does the Library Council meet?

Tables 11-15 (really just one huge table that goes on for five!) summarize each library council's respective mandate, the respondents' opinions about what is positive regarding a library council, what doesn't work so well, their perception of the effectiveness of a library council in terms of governance and any advice they wished to share.

Institution	Mandate	Positives	Negatives	Perception of effectiveness & why	Advice
SFU	Provide library-wide perspective to UL on, for example, hours, training, project in progress, policy, service issues, communications, issues raised by staff ID need for task groups	1) broadly based representation from all types of library staff 2) both ex-officio and elected members 3) very good venue for discussion/communication	1) increased input from other library staff as Council does not drum up much input	Effective as a communication/discussion body that provides a venue for staff to provide their perspective within a library-wide body	Consider the role of council (or equivalent) in context of the mandates of other library committees when evaluating effectiveness in what is ideal versus what is achieved. Is your goal being achieved through the combination of committees?
Ryerson	"responsible for making recommendations to Chief Librarian regarding mission, goals, policies, operations, and development of the Library." Functions: 1) support UL 2) forum for discussion re: planning, policy, development, operations 3) avoid matters of detail in management of individual units 4) review budget and budget amendments and make recommendations 5) provide channel for carrying forward recommendations of LC to University 6) establish standing or adhoc committees as necessary	1) provides a forum for discussion (the only positive)	1) reduce the size of the membership; growth in staffing has made Council "unwieldy" 2) greater clarity with agenda items and function of Council (sense that some stuff could be handled in other ways) 3) greater involvement from those presenttends to be dominated by a few.	NOT effective because: 1) many items coming before Council are predetermined 2) if item does not affect you, then likely to just adopt recommendation coming forward issues raising a variety of opinions can't find resolution when there is contention, tendency is to avoid making a decision.	None offered

Table 11: Summary of mandate, positive/negative points, perception of effectiveness and advice offered.

Institution	Mandate	Positives	Negatives	Perception of effectiveness & why	Advice
U.Regina	Not provided	1) brings librarians together to discuss	1) Council doesn't work that	NOT effective because:	1) fight for the right kind of
		library and professional issues	well	effectiveness is dependent on	Council
		2) forces UL to deal with issues in open	2) Library Administration	relationship between particular library	2) keep non-librarians off
		forum (to some extent)	tends not to bring "big"	administrations and the Council	Councilyou cannot discuss
		3) creates community among librarians	issues to Council		some issues with support staff
		(who might otherwise drown in large	3) Meetings can be tense and		there, especially if they are in a
		pool of support staff)	even divisive.		different union.
Mount Allison	"The objectives of the Council shall be	1) exists in collective agreement	1) ensure the collegial aspect	NOT Effective because of the	It would be a shame to let the
	to consider and make	demonstrating "librarians worthy of a	of Council is understood by	relationship between library	ideal of a Council die due to the
	recommendations to the appropriate	collegial workplace"	all	administration and the Council; also	leadership style of a UL. Work
	bodies and officials of the Employer on	2) appropriate that UL chairs to	2) strengthen decision	missing consultation with	hard to maintain the collegiality
	matters relating to the general welfare	prevent disengagement and to hold UL	making aspect of Council	faculty/students	Library Councils were intended
	and operation of the Library."	accountable	3) education for membership		to enshrine.
		3) appropriate to have monthly	re: rights and responsibilities		
		meetings to facilitate consultation	as Council members		
UPEI	"to discuss issues in a collegial setting	1) UL can no longer pick and choose	1) librarians only	To be determined (Council is newly	It is difficult to find students to
	and to make recommendations on the	whom they consult with	2) should not serve only in an	implemented) but expectation is that	serve on such groups. If Council
	formulation of Library policy,	2) ensures regular communications	advisory capacity	having a Council inclusive of all	is inclusive of support staff
	operations, long-term planning,	3) provides librarians with a body akin	3) currently handles	librarians is better than the lack of	and/or students, then elections
	and future directions"	to Dean's Council	operational issues; make it	inclusivity that preceded it.	of key positions should be by
			focus on long-term planning		librarian members only.
Wilfrid Laurier	1) consider and make	NOTE: conflict of opinion about the	1) reconstitute w/ fewer	Not Effective: "meaningless," lots of	The concept of a library council,
University	recommendations to UL & Senate on	usefulness of the Library	librarians and make it's focus	informational stuff, decisions pretty	in itself, is not meaningless.
	library policy	Council. Should perhaps be reviewed	more as a faculty/student	much pre-determined, token effort to	However, it is important to
	2) receive reports on activities of	to make it more relevant.	advisory group so	have external involvement in library	periodically review governance
	various library departments		faculty/students have	affairs.	structures to ensure they
	3) hear reports on developments in the		opportunity for input before	ad	remain effective.
	library environment		final decisions are made	2 nd Opinion: it was a breakthrough	
	4) consider future directions of library		2) have someone other than	when it was first established but	
	service and operations		UL chair to remove any	perhaps needs review.	
	5) consider other matters Council		conflict of interest in		
	deems relevant to administration		soliciting feedback		
	and policies of the Library				

Table 12: Continuation of Table 11.

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Institution	Mandate	Positives	Negatives	Perception of effectiveness & why	Advice
U.Winnipeg	Not available for SASOL	1) SASOL and SLC bring librarians and faculty together to discuss important library issues; 2) SLC [NOTE: not the committee being described by this summary] has the power to recommend things; a certain degree of decision making power; 3) librarians benefit from working side-byside with faculty	1) reconstitute w/ fewer librarians and make it's focus more as a faculty/student advisory group so faculty/students have opportunity for input before final decisions are made 2) have someone other than UL chair to remove any conflict of interest in soliciting feedback 2 nd Opinion: Not explicitly outlined but summarized as: - timeline for setting the agenda does not allow for adequate preparation or informed discussion; - although there is some discussion of issues, impression is that the meeting content is mostly for information where the UL tells of the decisions made elsewhere; - librarians not aware of the details of the budget so have to trust the UL and Admin on fiscal matters; - nothing is taken to a vote; discussions ensue and when impasse is reached, decision is to "agree to disagree and take the direction of the UL."	Overall, it is an effective point: useful forum for discussion although does not have the power to ensure recommendations are followed (source of potential weakness).	Important to have faculty/librarian dialogue on many levels since faculty reps are often: a) junior, b) busy, c) turn over frequently so are always learning.

Table 13: Continuation of Table 11

Institution	Mandate	Positives	Negatives	Perception of effectiveness & why	Advice
U.Ottawa	 a) official means of consultation between UL and the librarians b) role to discuss issues in a collegial setting and make recommendations to the UL concerning the policies, operations, and development of the Library Network. 	n/a	n/a	n/a	n/a
Bishop's	"The Council will provide a forum for the discussion of issues related to the library and to the profession, and, if suitable, make recommendations arising from these discussions to the Chief Librarian and the Senate Library Committee"	n/a	n/a	n/a	n/a
Saint Thomas- More	 make decisions on acquisitions greater than \$500; advise on acquisitions of serials; recommend on receipt of large donations; recommend on the selling of collections. May advise on changes to the Faculty Council's policy on the library.	1) representative of the academic disciplinary areas; 2) the President is on the Committee; 3) Library Director is on the Committee and typically chairs it; 4) that it exists	The library director should always be chair.	to communicate directly with some members of the faculty on a regular basis; a body that can make formal decisions which are integrated with the college governing.	The library director should always be chair
U.Manitoba	1) To facilitate communication between the Academic Librarians for the purposes of professional development; 2) To contribute to the formulation of Libraries policies and procedures; 3) To formulate recommendations to the Director of Libraries on matters affecting the Libraries.	n/a	n/a	n/a	n/a

Table 14: Continuation of Table 11

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Institution	Mandate	Positives	Negatives	Perception of effectiveness & why	Advice
Memorial	1) To make recommendations to the Senate on	1) representative body for all	1) effectiveness is dependent	Not as effective as it should be: (mostly	1) essential to librarians'
	academic matters and to make	librarians;	on attitude of UL so that	due to the negatives articulated)	claim to academic status so
	recommendations to the UL on maters relating	2) allows contact with and input	Council is more conduit for		long as they are
	to policy, operations, and development of the	from members of other academic	information rather than		representative
	libraries;	units;	decision making, resulting in a		2) essential to the
	2) Council may request reports from the UL,	3) reinforces librarians equal	question of usefulness.		relationship to other
	branch heads, division heads, and any currently	academic status with faculty in	2) reluctance to express		University governance
	constituted library committees or task groups;	other academic units	disagreement in the presence		structures
	3) Council's deliberations should normally avoid		of non-library Council		3) effectiveness depends on
	operational details of individual units, unless		members;		amount of involvement by
	they have broader significance within the		3) hard to staff various		librarians which in turn
	University libraries.		positions on Council because		depends on care in framing
			Council is not seen as an		the constitution (TOR) and
			important form of academic		a belief that participation
			service		matters.
U.Calgary	a) to provide advice on matters referred to it by	1) Great place to discuss policy;	1) Can often be "high jacked" by	Not sure	None offered
	the Library & Cultural Resources (L&CR)	2) Good to get regular updates	certain people and their own		
NOTE: The	Committee;	from the Vice Provost (UL);	agenda;		
Library &	b) to recommend for transmittal to the L&CR	3) Good time to see everyone	2) Have people regularly attend		
Cultural	Committee on any matter it believes relevant	from locations around the city	rather than just when they feel		
Resources	to the improved functioning of the Library;	and get to know your colleagues.	like it;		
Committee is	c) to elect a representative to the L&CR		3) More time and more		
appears to be a	Committee;		participation for "member's		
parallel	d) to take responsibility for matters assigned to		forum" which is where Council		
committee that	it by the L&CR Committee or the Vice Provost,		members can share their own		
appears to be	L&CR		experiences with conferences,		
the equivalent	e) to elect standing or adhoc committees to		research, etc.		
of a GFC Library	study matter of particular concern;				
or Senate	f) to provide a forum for the discussion of any				
Library	matter of interest to Council members;				
Committee.	g) Council minutes to be distributed to the				
	L&CR Committee.				

Table 15: Continuation of Table 1

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Observations:

This casual survey would suggest that there is not wide spread implementation of library councils (i.e., slightly better than 50% in this non-scientific sample). At the same time, I would be shocked if we actually scratched a bit deeper into our committee structures and did not find some groupings of academic librarians within our libraries that were council-LIKE but just not referred to as a library council. As an example, the University of Lethbridge has never had a library council, per se, in my 18 years here, which is why it is being considered as a step forward⁴. At the same time, since I started at the UofL, there has always been some overarching committee chaired by the University Librarian and inclusive of all the academic librarians (plus relevant others although never faculty) whose mandate included advising the University Librarian, reviewing and/or recommending on library policy, and promoting communication within and from without (via the university librarian). Whether they replace, report to or are equal partners with the Senate/GFC Library Committee, the library councils described in this survey do not differ in these principle functions from the non-library-council committees I have experienced.

A few points made by the respondents stood out for me and allude to the contradiction I believe we experience within the academic sector of our profession:

1) On membership

Some offered the advice to keep the library council purely academic and the purview of those members of the academic staff in the library (i.e., the academic/professional librarians). Some felt that having the membership of the council extend beyond the boundaries of the academic staff in the library, curtails discussion in a variety of ways.

Others, however, felt that having representation from across the academic disciplines and from the student body facilitates two-way communication between the library and the university community.

Regardless of membership, however, it is important to keep the librarians as key members of the council in terms of holding key positions and in terms of maintaining their active engagement with the council. I would suggest it is also important to keep the external-to-thelibrary members actively engaged with a relevant agenda or you miss out on why you want these members present (i.e., communication). As one respondent pointed out, faculty reps tend to be junior, busy and turn over frequently and suggested that the communication has to take place at many levels which I took to mean not just at a council meeting.

 $^{^4}$ Those with longer memories than mine, recall that a library council did exist in the very earliest days of the library.

One more thing, there is a sense from one respondent (at least) that the larger the membership, the more ineffective the library council becomes.

2) On Chairing

In the keeping with the model of faculty councils, the CAUT discussion paper notes the recommendation that the library council be chaired by the university librarian. Most of the library councils described are, in fact, chaired by the university librarian. However, opinion was mixed about the merits of this point. Some felt it kept the university librarian accountable to the library council while others felt it allowed them to control the library council too much in terms of agenda, the type of feedback solicited, etc.

3) Effectiveness

Respondents for three of the councils described did not comment on effectiveness of the council.

Two respondents describing two different councils were not sure about the effectiveness of their council because of their own inexperience with this form of governance.

Three of the 13 councils described were perceived as being effective because they provided a forum for communication and discussion. It would seem if that is the main objective of the library council, then it is a good vehicle for this purpose.

Five of the 13 councils described were perceived to be ineffective or not as effective as might be, the main reason being attributed to the relationship of the council to the university librarian. As mentioned earlier, two of the councils described were actually not functioning at all and the reason given in one case was quite specifically attributed to the university librarian. As noted in the CAUT discussion paper, "[i]f the council is to be a productive, collegial body which contributes to the development and well-being of the university, there must be a good working relationship between the council and the chief librarian."

Interestingly, the flip-side of this is that the effectiveness of the council is sometimes in the hands of the members. High-jacking of the council by members with personal agendas as well as disinterest were two points raised by respondents as points of weakness.

Finally, an additional reason for the library council being ineffective came back to communication. In a forum, designed with collegiality in mind, some respondents felt it was not conducive to communication because people felt uncomfortable or were made to feel uncomfortable by the discussion or, cynically, because they felt the communication was one

way (usually top-down), the agenda controlled, they lacked information to participate and/or the communication consisted of reporting on decisions already made.

4) Accountability

Most of the terms of reference for the library councils described instruct the university librarian to give due consideration to the advice and recommendations of the library council. (I did not (and could not) include all the picky details in this summary.) One library council, however, requires the university librarian to report on the fate of the recommendation and the decisions for making that decision. I have no idea if this is actually done or how it is done but it is an interesting "twist" in this relationship between the library council and the university librarian.

5) Terms of reference

The CAUT discussion paper notes the following:

"The library council should be a collegial forum that engages the librarians and the administration in positive discussions about the direction the library will take. It is not meant to be, nor should it attempt to be, a management group. The council is the forum in which policy is debated and recommended; it is the responsibility of the library administrators to implement the policies. A failure to distinguish between the two functions can result in problems if the administrators fear that the library council will encroach on their managerial responsibilities."

It is interesting to see that the terms of reference for two of the councils specifically acknowledge this boundary.

My opinion:

Firstly, I don't believe there is a common understanding of what a library council is or does or should be expected to accomplish—relative to existing library committees and relative to the Senate/GFC Library Committee.

Secondly, I believe it is really important to know what it is that is being attempted with a library council. As an academic librarian, I feel the academic sector of librarianship is pulling in different directions: those of us wishing to be academic LIBRARIANS and those of us wishing to be ACADEMIC librarians and those of us wishing to be, simply, academic librarians. Is the idea behind the concept of a library council about the emulation of faculty structures so they will accept us as academic staff? OR is it about a structure that truly has merit for determining and accomplishing the goals of the library? Can it be both? Whatever the case, I believe we, as academic librarians and along with our university librarians,

should be clear about what we are trying to accomplish in structuring library councils or we risk disappointment, disengagement, alienation. Can we be so honest?

Finally, if the issue at the heart of any matter is one of trust (usually lack of) and/or control (usually lack of), I believe no amount of restructuring around a library council is going to fix that problem—there is something else going on and we should be careful of reacting to the wrong stimulus.

Again, thanks to everyone who responded. Leona Jacobs